

## **NOSTA Greater Midwest Services**

2022/02/15

LCL - Service Guarantee

Your benefits – reliable supply chain planning or compensation

# YOUR NOSTA SERVICE GUARANTEE



### **Ocean Freight Services**

- Weekly own LCL consolidation container service from Germany and Central Europe to Chicago
- Loading at NOSTA CFS in Hamburg
- Devanning at NOSTA bonded CFS (container-freight-station) in Chicago
- · Controlled and monitored transit time
- Short transit time from Ramp to our CFS
- · Availability of cargo within 12 hrs after arrival at CFS
- No waiting time at our CFS
- Customs clearance through our own inhouse custom brokerage team
- · Dedicated delivery throughout the entire **US-Midwest**



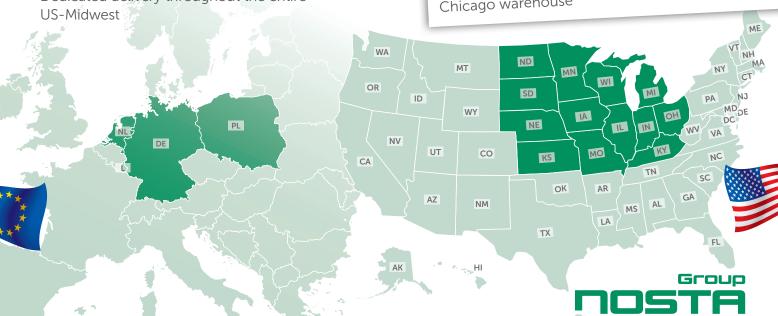
#### Terms & Conditions

- Booking confirmation received
- 5% compensation for delays of more than 2 days
- 15% compensation for delays of 3 5 days
- 25% compensation for delays of 6 − 12 days
- 50% compensation for delays over 13 days
- Compensation based on ocean freight rate CY/CY

Exceptions: strike, force majeure, unpredictable circumstances

## Service Guarantee

Guarantied transit time of 28 days from container closing at origin up to arrival NOSTA Chicago warehouse



Logistics to the point